

Water Billing Policy for Temporary Disconnection

Timberline Rim Water Company Inc.

Policy #WBPFTD122817

If a customer wants or needs to have their water shut off temporarily, the water will be shut off and the customer will still be billed for their connection to the water system. The standard monthly rate / yearly rate will apply. Such as, customers who are disconnected during vacation, water shut offs at the meter for repairs of their home or foreclosures that wish to have courtesy turn on for inspection.

*The customer who wishes to have a temporary disconnection will provide Timberline Rim Water Co. a five-business day notice in advance of the requested date of discontinuance and continuance of service. A fee of \$36.00 will be billed at the time of shut off and another \$36.00 will be billed at the time of continuing service.

*Any temporary disconnections that are requested less than 5 business days will be considered an emergency shut off. A fee of \$72.00 will be billed at the time of shut off and another \$72.00 will be billed at the time of continuing service.

*The water will not be turned off or back on without the homeowner or contractor present; if there is no responsible party at the scheduled disconnection or connection time a fee of \$36.00 will be charged to re-schedule.

This temporary disconnection does not apply to water shut offs due to non-payment of water fees. A disconnection of non-payment is \$240.00.

Timberline Rim Water Company

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