

## Water Billing Policy for a Courtesy Disconnection

Timberline Rim Water Company Inc.

Policy # **0924WBPFCD**

Adopted: 09/24/15

If a customer wants to have their water shut off as a courtesy, the water will be shut off and the customer will still be billed for their connection to the water system. The standard monthly rate / yearly rate will apply. Such as, customers who are disconnected during vacation.

The customer who wishes to have service discontinued will provide Timberline Rim Water Co. a five business day notice in advance of the requested date of discontinuance of service. Until Timberline Rim receives such notice the customer shall be held responsible for all service rendered.

Upon customer's request to reconnect, Timberline Rim will charge and collect a monthly base rate for service reconnected during the previous twelve-month period.

If a customer wishes to reestablish service after the line has been disconnected, there will be a service reconnection fee of **\$240.00**.

**Timberline Rim Water Company**

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